

September 1, 2005

VIA ELECTRONIC FILING

Marlene H. Dortch, Secretary
Federal Communications Commission
The Portals
445 12th Street, S.W.
Washington, D.C. 20554

**Re: Subscriber Acknowledgement Report (September 1, 2005)
Cypress Communications, Inc.; WC Docket No. 05-196**

Dear Ms. Dortch:

Cypress Communications, Inc. ("Cypress"), through its undersigned counsel and in response to the Commission's Public Notice issued by the Enforcement Bureau ("Bureau") on August 26, 2005 ("Public Notice"), submits this Subscriber Acknowledgement Report ("Report") to advise the Commission of the status of Cypress' efforts to comply with Commission Rule 9.5(e). Cypress previously filed a Subscriber Acknowledgement Report on August 10, 2005 in response to the Bureau's July 26, 2005 Public Notice ("August 10 Report").

As requested in the Public Notice, Cypress responds to the following questions set out in the Public Notice:

- 1) **A detailed explanation regarding current compliance with the notice and warning sticker requirements *if* the provider did not notify and issue warning stickers or labels to 100% of its subscribers by the July 29, 2005 deadline. Providers expected to update this information include those that were in the process of providing notice and/or stickers to their subscribers, but had not completed the process by July 29, 2005.**

As previously described in response to Question 4 of Cypress' August 10 Report, Cypress sent advisories and warning labels to all of its subscribers.

- 2) **A quantification of the percentage of the provider's subscribers that have submitted affirmative acknowledgements as of the date of the September 1 and September 22 reports, and an estimation of the percentage of subscribers from whom the provider does not expect to receive an acknowledgement by September 28, 2005.**

As of August 30, 2005, Cypress has obtained affirmative acknowledgement from approximately 95% of its subscriber base. Cypress cannot predict with certainty what its final response rate will be, but estimates that 100% of its customers will have provided affirmative acknowledgement by September 28, 2005.

- 3) **A detailed description of any and all actions the provider plans to take towards any of its subscribers that do not affirmatively acknowledge having received and understood the advisory.**

As previously described in response to Question 5 of Cypress' August 10 Report, Cypress is continuing to contact all of its subscribers in an effort to obtain affirmative acknowledgement. Cypress continues to send out e-mails and facsimiles to subscribers who have not yet submitted an affirmative acknowledgment. The field staff has been in direct contact with those customers who have yet to respond via telephone or face-to-face visits while installing the stickers.

For those customers that do not provide affirmative acknowledgement, Cypress currently plans to disconnect subscribers from their service until affirmative acknowledgement is provided.

- 4) **A detailed description of any and all plans to use a "soft" or "warm" disconnect (or similar) procedure for subscribers that fail to provide an affirmative acknowledgment by September 28, 2005.**

Cypress is committed to obtaining the requisite affirmative acknowledgement from the remaining 5% of its VoIP customers. At this time, Cypress is devoting its resources to obtaining the affirmative acknowledgement from its remaining customers rather than developing a "soft" or "warm" disconnect procedure for the extremely few customers that have not yet provided affirmative acknowledgement.

Respectfully submitted,



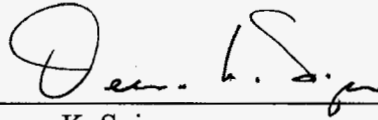
Russell M. Blau

Danielle C. Burt

Counsel for Cypress Communications, Inc.

cc: Byron McCoy (FCC)
Kathy Berthot (FCC)
Janice Myles (FCC)
Best Copy and Printing, Inc.

I, Deena K. Snipes, state that I am Executive Director – Legal/Business Affairs, of Cypress Communications, Inc.; that I am authorized to submit the forgoing *Subscriber Acknowledgement Report* (“*Report*”) on behalf of Cypress Communications, Inc. that the *Report* was prepared under my direction and supervision; and I declare under penalty of perjury that the *Report* is true and correct to the best of my knowledge, information, and belief.

A handwritten signature in black ink, appearing to read "Deena K. Snipes", written over a horizontal line.

Name: Deena K. Snipes

Title: Executive Director – Legal/Business Affairs
Cypress Communications, Inc.